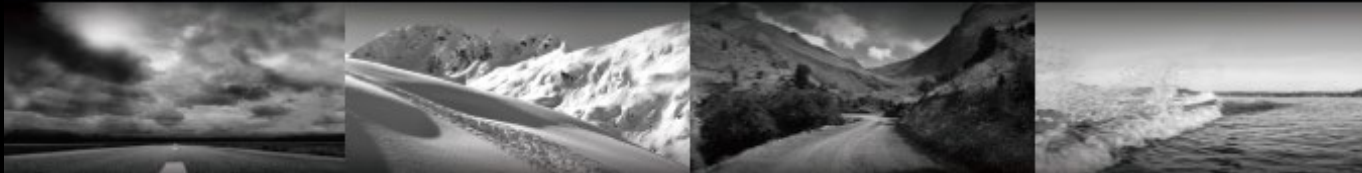




*ski-doo* *LYNX* *SEA-DOO* *ROTAX* *can-am*



# VIBE COMMUNICATION SYSTEM

## USER GUIDE

USER GUIDE

# VIBE

ENGLISH



# VIBE Communication System

## CONGRATULATIONS!

You've made an excellent choice with the Vibe Communication System by BRP. Get ready for a connected riding experience unlike anything you've experienced before! With Vibe, you have a true extension of the BRP ecosystem. Once installed, Vibe is fully integrated into your helmet and allows you to be connected to your riding group and vehicle like never before.

We've designed Vibe to be easy to install into compatible BRP helmets. You will not need any tools, and the comm system is easily guided into place thanks to integrated magnets in the helmet and the comm system's components. Once installed, you'll be able to get started in seconds with one touch click-to-connect!

Ride connected with the comm system designed for year-round use. On snow, Vibe's battery life allows you to talk and listen for up to 8 hours at -20c/4F. Battery life is even better in moderate and warm temperatures. Plus, when connected to your vehicle with the exclusive eLinQ accessory system, the Vibe Communication System is constantly powered so you can chat, listen and ride all day stress free.

Vibe offers a premium experience with premium sound by harman kardon®, SENA® mesh 2.0 technology and Bluetooth® 5.1. This system is compatible with all SENA mesh communication systems, meaning you can have private groups of up to 20 people, or utilize open mesh intercom mode to communicate with other SENA mesh communication systems up to a 1.6 km/1 mile range. Vibe's dual antenna design means superior reliability and audio quality within this range.

After your ride, charge Vibe directly within the helmet using the rapid charging port at the base of the head. Rapid charging capability ensures the Vibe Communication System charges 30% faster and is at full capacity and ready to ride whenever you are.

Please take the time to read through this manual carefully. To ensure that you do not overlook any aspect of the manual that is relevant to your safety, we recommend that you read it in the order in which it appears.

### **WARNING**

This communication system, when installed in a BRP compatible helmet, complies with the United Nations economic commission for Europe regulation (ECE R22.06)

We wish you a safe and enjoyable experience every time you ride.



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## A. GENERAL

### 1. SAFETY INFORMATION

This Communication system is backed by the BRP warranty and a network of authorized dealers and distributors ready to provide the parts, service, or accessories that you may require. Genuine BRP parts should be used for replacement to maintain the warranty, consult an authorized BRP dealer.

Use this User Guide to acquaint yourself with your new Communication system and its various functions. Make sure you read and understand the contents of this guide and keep it for future reference. The information and components descriptions contained in this guide are accurate at time of publication. The illustrations in this document may not show the typical construction of the different assemblies or may not reproduce the full detail or exact shape of the parts shown, however, they represent parts which have the same or a similar function.

This guide uses the following safety alert symbol  in conjunction with signal words to indicate a potential personal injury hazard.

#### **WARNING**

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

#### **CAUTION**

Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

#### **NOTICE**

Indicates an instruction which, if not followed, could severely damage vehicle components or other property.

Simply reading this guide will not eliminate hazards. The user must understand and follow the instructions. Because of its ongoing commitment to product quality and innovation, BRP reserves the right at any time to discontinue or change specifications, designs, features, or equipment without incurring obligation. If anyone seeks to translate any portion of this guide into any language, this person must ensure that the translation is accurate.

#### **WARNING**

Replace any part showing wear or damage. Do not alter the Communication system or attach any items not recommended by the manufacturer.

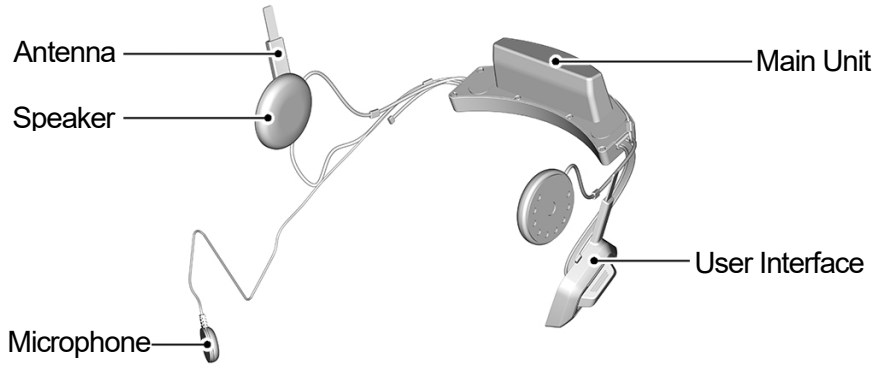
Follow all warnings and instructions provided with this communication system. For replacement instructions, contact BRP. Failure to follow all warnings and instructions can result in serious personal injury or death.

### 2. MINIMAL REQUIREMENT

To install the VIBE communication system, you must be at least equipped with a BRP compatible helmet. To be able to connect your phone to the Vibe communication system, you will need a compatible Smartphone, BRP also recommend installing the BRP GO! app on your phone to enjoy the full experience.

## B. VIBE COMMUNICATION SYSTEM

### 1. ANATOMY OF THE VIBE

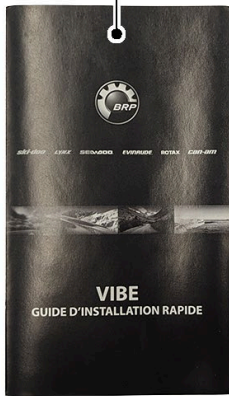


Quick Start Guide

Quick Install Guide

Velcro™ Kit

Speaker Spacer



Inflatable Holder Not Shown

Charging Cable

#### ⚠️ WARNING

BRP recommends avoiding any accessory covering your ears as this may impair your capacity to clearly hear important surrounding noises.

#### ⚠️ WARNING

BRP recommends that you always find out about the local road safety rules regarding helmets equipped with a noise control system and/or a communication system. **Always abide to applicable laws and regulations where vehicle is driven.**

### 2. VIBE INSTALLATION (HELMET PREPARATION)

#### REMOVING THE NECK CURTAIN

1. Place your helmet upside down on a flat surface on the included inflatable holder.

2. The neck curtain is attached on the side portion by 3 “snaps” on each side. Start from the front of the helmet and gently pull on the neck curtain, toward the center of the helmet.

3. Slide out the neck curtain from the rear helmet portion. To fully remove the protective collar, pull gently on the rear neck portion, toward the center of the helmet.



#### REMOVING THE CHEEK PADS

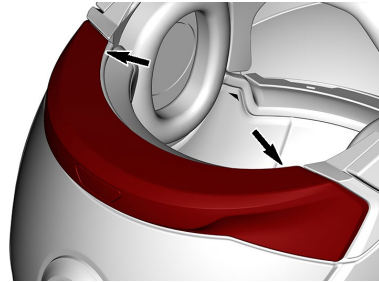
4. With the face shield in the open position, detach the Velcro and the 3 snaps by pulling the right cheek pad towards the inside of the helmet.



## B. VIBE COMMUNICATION SYSTEM

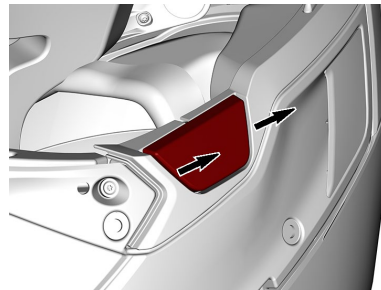
### REMOVING THE REAR TRIM

5. Using either marking on the rear trim, push the trim away from the helmet by pressing directly on the trim.



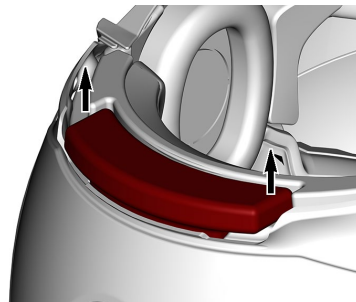
### REMOVING THE ACCESSORY COVERS

6. Remove the accessory covers by pulling it away from the helmet. Do this on both sides of the helmet. The accessory covers are held magnetically.



### REMOVING THE EPS

7. Remove the EPS piece (foam) located under the trim.



## 3. VIBE INSTALLATION

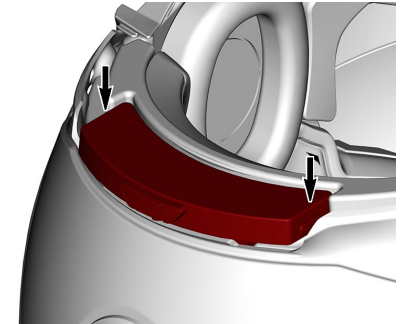
### INSTALLING THE MAIN UNIT

1. Place the "Main Unit" in the slot left by the EPS from previous step.

2. If helmet is equipped with eLinQ option, remove the end cap on the RED connector.

3. Connect the left connector with the RED female connector on the helmet.

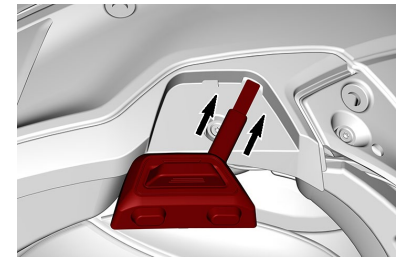
4. Make sure the RED connector is plugged the right way with the arrow pointing to the Sena logo.



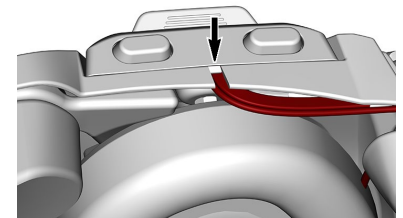
### INSTALLING USER INTERFACE

4. Pass the wire sideways into the slot and hole on the left.

5. Slide the antenna into the hole and magnetically clip the user interface.



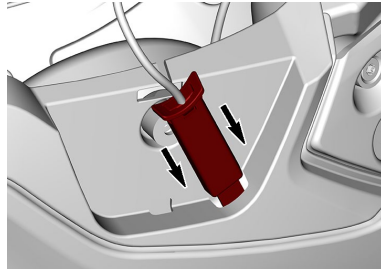
6. Make sure the user interface tab next to the wire is locked into the rectangular hole.



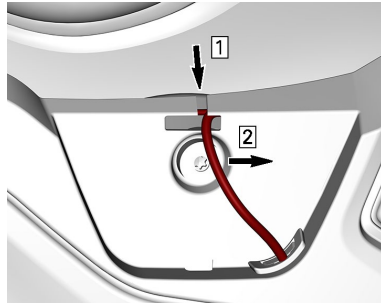
## B. VIBE COMMUNICATION SYSTEM

### INSTALLING THE ANTENNA

7. Slide the antenna into the hole on the right.



8. Pass the wire into the slot and hole.



9. Place the cable so it does not interfere with the magnet



10. Re-install the accessories cover.

### 4.1. OPTION A: SPEAKERS WITH NCS

A.1. Remove the NCS (Noise Control System) from the helmet (held by Velcro).



A.2. Remove the foam cut out from each NCS by ripping the center circle portion.



A.3. Remove the white foam inside the NCS.



A.4. Disconnect the speaker from the main module by pulling on both ends of the connector.



A.5. Pass the speaker connection into the hole in the back of the NCS so that it points to the back of the helmet.



## B. VIBE COMMUNICATION SYSTEM

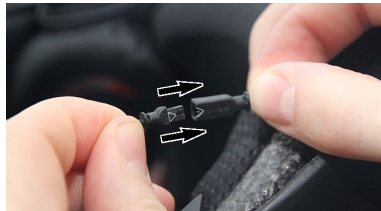
**A.6.** Using the Velcro, position and fix the speaker inside the NCS.



**A.7.** Reinstall the NCS into the helmet, making sure the openings are at the base of the helmet and the speaker cable is pointing toward the back of the helmet.



**A.8.** Reconnect the speaker cable with the BLACK female connector from the main unit. Repeat on the other side.



## 4.2. OPTION B: SPEAKERS WITHOUT NCS

**B.1.** Remove the NCS from the helmet (held by Velcro).

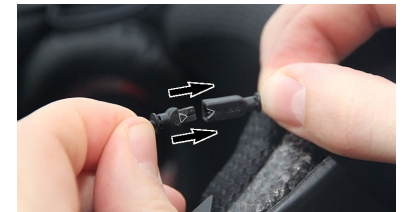


**B.2.** If no configuration with the NCS feels comfortable, the NCS can be removed from the helmet and replaced with the speaker.



**B.3.** Make sure the speaker wire is pointing toward the back of the helmet.

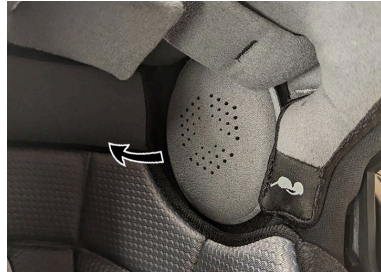
**B.4.** Adjust the speaker position in the helmet to maximize comfort and sound quality. Repeat on the other side.



## B. VIBE COMMUNICATION SYSTEM

### 4.3. OPTION C: SPEAKERS WITH EAR PAD

**C.1.** Remove the EarPad from the helmet (held by Velcro).



**C.2.** Remove the foam cut out on the back of each EarPad by ripping the center circle portion.



**C.3.** Install the speaker into the EarPad from the back.



**C.4.** Reinstall each EarPad into the helmet, make sure the cable is pointing toward the back of the helmet.



**C.5.** Adjust Each EarPad position in the helmet to maximize comfort and sound quality.

### 5. MICROPHONE INSTALLATION

**1.** Take the adhesive Velcro from the accessories box supplied with your VIBE.

**2.** Install the Velcro and apply uniform pressure on the adhesive.

**3.** Position the microphone on the Velcro™ installed at previous step on the inner right side of the helmet, guide the different wires to keep them out of reach.

**4.** Pass the wire in the intended groove and secure it with the two (2) Velcro straps.

**5.** Make sure the RED connector is plugged the right way with the arrow pointing to the Sena logo.



### 6. CABLE MANAGEMENT

**1.** Place the connectors and cables in the cavity next to the main unit.



## B. VIBE COMMUNICATION SYSTEM

### 7. INSTALLING THE CHEEK PADS

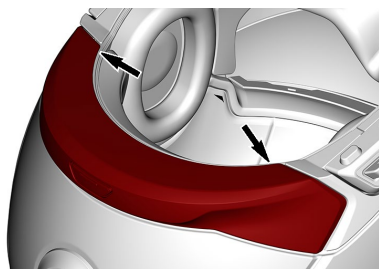
1. Installing the cheek pads previously removed.



2. Fasten the 3 snaps and attach the Velcro upper part in position. Make sure the strap is in position inside the cheek pad notch.

### 8. INSTALLING THE REAR TRIM

1. Remove the USB port cover on the trim. Reposition the trim onto the helmet so that it snaps magnetically in place.



2. Make sure the main unit's USB port is properly aligned with the trim opening.

### 9. INSTALLING THE CHIN CURTAIN

1. Slide the neck curtain in the rear neck portion.



2. Align each of the 6 "snaps" with the triangle on the trim and press one by one to be sure each one is engaged in the plastic housing.



#### **⚠ WARNING**

Do not carry or hold the helmet by the chin curtain. The chin curtain may come off, causing the helmet to drop.

#### **NOTICE**

Do not pull directly on the electrical wires, as you could damage them.

## C. GETTING STARTED

### 1. BRP GO! app

Use the free BRP GO! app for easy setup and management of your Vibe device as well as to view full support documentation.

To download the BRP GO! app, scan the following QR code.



## C. GETTING STARTED

### 2. Sena Device Manager

The Sena Device Manager allows you to upgrade firmware and configure settings directly from your PC.



• Download the Sena Device Manager at [oem.sena.com/brp/](http://oem.sena.com/brp/).

#### VOX sensitivity

VOX Sensitivity can be adjusted depending on your riding environment. It will be possible to adjust the sensitivity of the microphone with this parameter. If your environment is noisy, lower the sensitivity. If the microphone does not pick up your voice easily, increase the parameter. On a Can-Am On-Road Vehicle, BRP recommends using a VOX sensitivity of “5”, on a SkiDoo, BRP recommends using a sensitivity of “2”.

### 3. Charging

To charge your device, plug the included USB C cable into the USB C port on the Vibe (located at the back of the helmet).

Note:

- The VIBE communication product will not charge if the system is on but will let you use it while it is plugged in. You need to turn off the VIBE communication system to charge it.
- Any 3rd party USB charger can be used with this product if the charger is approved by either the FCC, CE, IC, or other locally approved agencies. BRP recommends using a 1 Amp charger to use the fast-charging capability of your VIBE.

- Use of a non-approved charger may cause fire, explosion, leakage, and other hazards which may also reduce the lifetime or performance of the battery.

#### **⚠ WARNING**

BRP recommends keeping your Vibe system under surveillance while charging the battery.

- The headset is compatible with 5 V input USB-charged devices only.

### 4. Checking the battery level

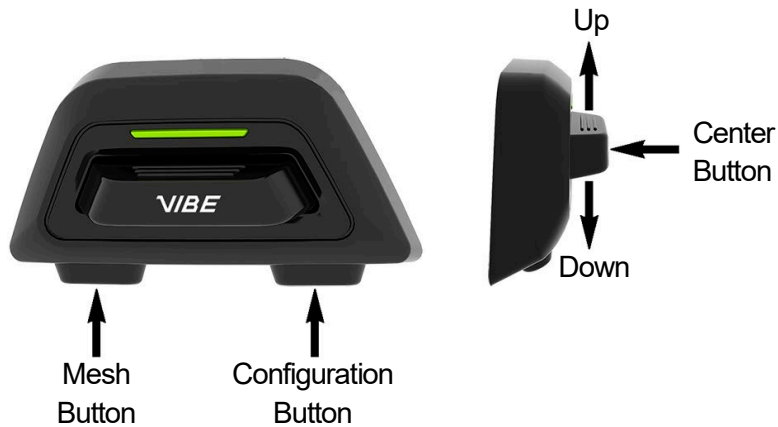
To check the battery level on your Vibe, Open the BRP GO! app and go into the Device \ MY DEVICE menu.

### 5. Renaming device

To rename your device, Use the BRP GO! app and go into the Device menu.

## D. VIBE BASIC FUNCTION

### 1. ANATOMY OF THE USER INTERFACE



### 2. POWER ON/OFF

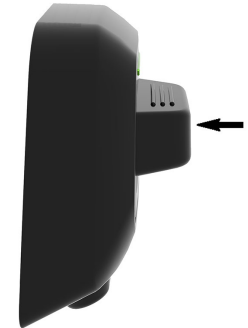
Press the joystick down and configuration button to turn the VIBE ON.



### 3. QUICK PAIRING

To pair your Vibe to your phone, you will first need to access the configuration menu by holding the center button for 3 sec. You can then go to phone pairing by tapping the “up” button once. Tap the center button to select “phone pairing”. Then, on your phone, go to Bluetooth settings and select your device in the list of available devices.

The VIBE will be in pairing mode at first start. To exit pairing mode, press the center button once.



The phone pairing can be activated when the system is off. Press and hold the 2 power on buttons for 3 sec.



## D. VIBE BASIC FUNCTION

### 4. VEHICLE PAIRING

The vehicle pairing is used to connect the VIBE system to the HUB. This function can be activated in the configuration menu:



Hold the configuration button for 3 sec to access the configuration menu. You can then go to vehicle pairing by tapping the “up” button twice. Tap the center button to select “vehicle pairing”. Then, on your vehicle display, go to Bluetooth settings and select your vibe product in the list of available devices.

### 5. REMOTE CONTROL PAIRING

You can remotely control the headset using Remote Control devices (sold separately).

To pair a remote control to the Vibe, you will first need to access the configuration menu by holding the configuration button for 3 sec. You can then go to remote control pairing by tapping the “up” button 3 times. Tap the center button to select “remote control pairing”.



### 6. VOLUME CONTROL

There are three types of volume that can be controlled with the joystick up/down:



#### VOICE PROMPT:

To change the prompt voice volume, you need to be out of the mesh intercom without music playing.

#### MEDIA / MUSIC:

The music volume can be changed when the music is playing and when other users aren't talking.

#### MESH / OPEN MESH:

The mesh volume can be changed when the user is in open mesh and when someone is talking.

### 7. PHONE CALL

#### ACCEPT PHONE CALL:

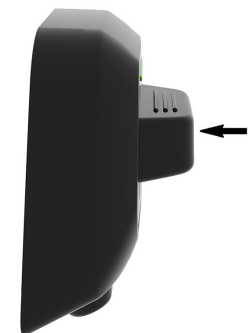
To accept a phone call press center button.

#### REJECT PHONE CALL:

To reject a phone call press center for **2 sec.**

#### END PHONE CALL:

To end phone call press center for **2 sec.**



## D. VIBE BASIC FUNCTION

### 8. MUSIC CONTROL

#### PLAY / PAUSE:

Press down for **2 sec** to play or pause the music.



#### FORWARD:

Press up for **2 sec** to play the next song.



#### **⚠ WARNING**

BRP recommends always keeping a reasonable sound level to allow outside noise to be clearly heard, for example a horn or an emergency vehicle siren.

#### **⚠ WARNING**

BRP recommends always keeping your focus on the road/trail. Use your Vibe communication system only when conditions are safe.

#### **⚠ WARNING**

Prolonged exposure to loud music can damage hearing; BRP recommends a 10 minute. break every 45 minutes of listening.

### 9. OPEN MESH

Open Mesh is an open group intercom function. Users can freely communicate with each other in the same Open Mesh channel and select which channel (1-9) to use through the headset. It can connect with a virtually unlimited number of users in each channel.

#### START MESH INTERCOM:

To start the mesh intercom, press the mesh bouton. You'll be automatically connected to Open mesh channel 1.

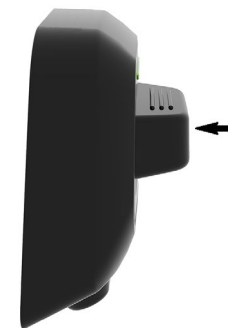


#### CHANNEL SETTING:

To change the channel, press the mesh button for **2 sec**. Then use the joystick to select the channel. The VIBE system has 9 channels.

#### MUTE / UNMUTE MICROPHONE:

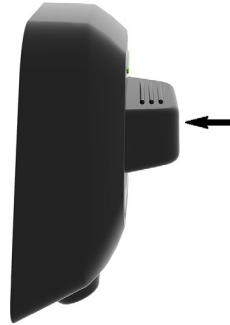
Press the center button to mute / unmute the microphone.



## D. VIBE BASIC FUNCTION

### 10. VOICE ASSISTANT (APPLE OR GOOGLE)

To use your personal voice assistant. First pair your phone. Then you can press the center button for **3 sec** to activate your assistant.



## E. Advance setting (Configuration Menu)

### 1. Reset all paired devices

To reset all paired devices, go in the config menu by pressing the configuration button for 3 seconds, then using the joystick go up 4 times until you hear the voice prompt “delete all pairing” and click the joystick center button.



### 2. Factory reset

To factory reset your Vibe, go in the config menu by pressing the configuration button for 3 seconds, then using the joystick go up 5 times until you hear the voice prompt “Factory reset” and click the joystick center button.



## F. OTHER IMPORTANT INFORMATION

### WARNING

BRP recommends keep your Vibe system under surveillance while charging the battery.

### CAUTION

You should not use or store this product in a car in hot weather. the battery could heat up, crack or catch fire.

### CAUTION

Do not continue charging the battery if it has not recharged within the specified charging time. the battery could overheat, explode or catch fire.

### CAUTION

Do not leave the product near flames or any other sources of heat. Do not throw the product into fire. the battery could overheat, explode or catch fire.

### CAUTION

Do not attempt to charge a battery with a damaged charger. This could damage the battery, cause an explosion or an accident.

### CAUTION

If the product becomes hot or swells during charging or use, immediately stop charging or using the product. This is most likely due to a malfunctioning battery.

### CAUTION

If you suspect the battery is swollen or damaged, stop using the product immediately. the battery could ignite or explode.

### CAUTION

Do not use the product in direct sunlight for an extended period. Failure to observe this precaution may damage the product and generate heat, which may cause burn.

### CAUTION

Do not charge the battery with an unapproved cable. This could damage the battery, cause an explosion or an accident.

## 1. MODIFICATIONS / ACCESSORIES

### WARNING

Remember that installing unapproved accessories or doing any communication system modification may reduce the protective effect, renders the certification, all warranty and insurance claims invalid.

Use only original parts, replacement parts and accessories that BRP has expressly approved for your communication system!

## G. TROUBLESHOOTING GUIDE

### Fault Reset

When your Vibe is not working properly, you can easily reset the unit by pressing the pinhole reset button, located next to the USB port on your Vibe. The Vibe will shut down.

PROBLEM	ACTION
ONE SPEAKER IS NOT WORKING	<ol style="list-style-type: none"> <li>1- Check that the BLACK connector coming out of the speaker is connected to the BLACK connector on the main unit</li> <li>2- If connection is good, speaker might need to be replaced, contact a BRP approved dealer for replacement part</li> </ol>
THE MICROPHONE IS NOT WORKING	<ol style="list-style-type: none"> <li>1- Check that the RED connector coming out of the microphone is connected to the RED connector on the main unit</li> <li>2- If connection is good, Microphone might need to be replaced, contact a BRP approved dealer for replacement part</li> </ol>
THE DEVICE DOES NOT TURN ON	<ol style="list-style-type: none"> <li>1- Connect a USB-C cable and charger to the Vibe communication system, the Light on the User interface should light up RED indicating charging</li> <li>2- If the Light does not turn RED, or if after 20min of charging the Vibe does not turn on, Contact a BRP approved dealer for inspection or replacement.</li> <li>3- If the Vibe communication system look swollen, hot or suddenly stopped working, the battery might be defective, stop charging and using the Vibe communication system immediately and contact a BRP approved dealer for inspection or replacement.</li> </ol>
THE DEVICE DOES NOT WORK PROPERLY	<ol style="list-style-type: none"> <li>1- If the device does not work properly, you can easily reset it</li> <li>2- Localize the Reset button next to the USB port and use a paper clip to press the button once with light pressure</li> <li>3- The Vibe communication system will turn off and reset itself</li> </ol> <p>Note: The reset does not restore the headset to factory default</p>
MY PHONE DOES NOT CONNECT WITH THE VIBE COMMUNICATION SYSTEM	<ol style="list-style-type: none"> <li>1- Try to navigate into the configuration menu of the Vibe and reconnect your phone</li> </ol> <p>Disclaimer: not all phones are compatible with The Vibe communication system, experience may vary</p>
FLASHLIGHT DOES NOT TURN ON (SOLD SEPARATELY)	<p>Verify flashlight connection to the Vibe (unplug it and plug it back).</p>

## H. ACCESSORIES AND SPARE PARTS

You will find a summary of all available accessories and spare parts on internet at <http://store.ski-doo.com/>

### WARNING

For safety reasons, all accessories should be approved by BRP for that specific communication system.

### WARNING

Use of replacement parts other than the ones offered by BRP may increase your risk of serious injury or death. Only use parts that are specifically designed to work with this communication system. BRP recommends that all replacement parts shall be installed by a BRP dealer.

## 1. ACCESSORIES

Original BRP accessories are available at your authorized BRP dealer. To find BRP dealers in your area, use the dealer search on the BRP website:

[www.brp.com](http://www.brp.com)

## 2. REPLACEMENT PARTS

Original BRP parts are available at your authorized BRP dealer. To find BRP dealers in your area, use the dealer search on the BRP website:

[www.brp.com](http://www.brp.com)

**Note:** For more information on available replacement parts, please visit our website at the following address: <http://store.ski-doo.com/>

## I. BRP SERVICE

### 1. REPAIR SERVICE

The VIBE is a BRP quality product that has been designed and manufactured using the latest development and production methods. If a repair to your communication system is necessary, please consult your authorized BRP dealer or distributor.

Upon receipt of a claim, BRP may examine the item and/or delay completion of the claim until the analysis is completed.

Even where a clear description of the original fault has been provided, if BRP discover further defaults during the repair, BRP may rectify these without a specific order if this is necessary to restore the correct functioning of the communication system.

If your communication system stops working or gets damaged while installed in your helmet, ask a BRP dealer to inspect your helmet to ensure its function and performance.

### 2. LIMITED WARRANTY

Buying your communication system at an authorized BRP dealer provides a limited warranty for purchased equipment on manufacturing defects.

The limited warranty period is 4 years from the purchasing date. Should you have a reason to complain, please contact your authorized BRP dealer.

BRP asks that you provide a precise description of the claim as well as a copy of your receipt.

## J. HOW TO CONTACT US

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For your nearest authorized BRP dealer or distributor or for more information on BRP products, please visit our web site:

[www.brp.com](http://www.brp.com)

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